

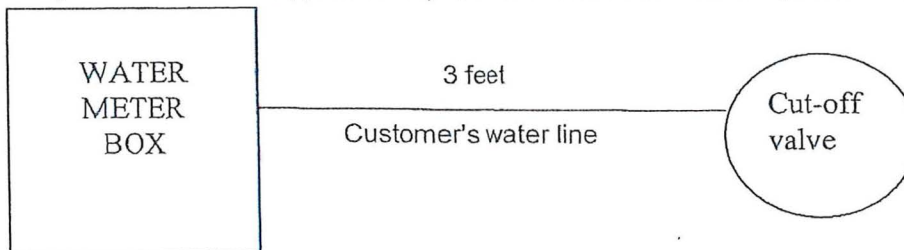
**PLEASE READ THIS IMPORTANT INFORMATION ABOUT BEING IN COMPLIANCE. YOU DO NOT HAVE TO PRINT AND RETURN THIS PAGE**

If you do not have ALL the items listed below you will not be able to get water turned on.  
**THERE WILL BE NO EXCEPTIONS TO THESE RULES!!!**

**Make sure that you are in compliance with the following;**

**CUSTOMER'S ARE REQUIRED TO HAVE THEIR OWN CUT OFF VALVE LOCATED OUTSIDE OF THE METER BOX ON THE CUSTOMER'S WATER LINE.**

1. The policy of East Cedar Creek Fresh Water Supply District requires all customers to have their own water cut-off valve. If there is not a customer cut-off valve at your residence on your side of the lines, you will need to have one installed. This policy has been in place for over 15 years. If you have a cut-off valve you must maintain it and make sure that it is available for you to use in case you have a need to turn the water off for an emergency or repair. The District recommends that you install a cut off approximately 3 feet from the meter box on your water line.

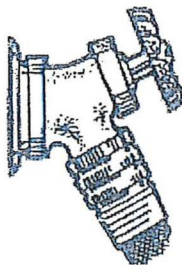


2. The angle stop (cut-off) located in the water meter box is the property of East Cedar Creek Fresh Water Supply District and the only person(s) allowed to turn water off and on in the meter box is a District employee. No exceptions.

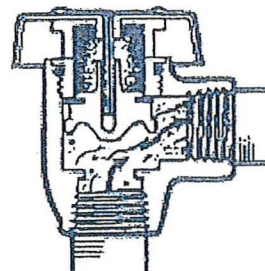
**THE STATE REQUIRES ATMOSPHERIC VACUUM BREAKERS ON ALL OUTSIDE FAUCETS.**

1. State regulations require Atmospheric Vacuum Breakers on all outside faucets and irrigation taps. These devices can be purchased at any hardware store.

Hose Bibb Vacuum Breaker



Sprinkler System Vacuum Breaker



**NOTE: If the district makes multiple service calls to establish water service, there will be a \$25.00 service charge for each additional**



**EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT**

**APPLICATION FOR WATER AND/OR WASTEWATER SERVICE**

(To be completed by Applicant/User(s))

**TODAY'S DATE:** \_\_\_\_\_ **TURN WATER ON:** \_\_\_\_\_ **(START SERVICE)**

**CLASSIFICATION OF SERVICE:** RESIDENTIAL ☐ COMMERCIAL ☐

**SERVICE LOCATION ADDRESS:**

**STREET:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

**OTHER INFO (IF KNOWN): LOT #:** \_\_\_\_\_ **BLOCK:** \_\_\_\_\_ **SUBDIVISION:** \_\_\_\_\_

**MAILING ADDRESS (If mailing address is different):**

**STREET:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

**PRIMARY APPLICANT/USER:**

**NAME:** \_\_\_\_\_ **DATE OF BIRTH:** \_\_\_\_\_

**PHONE:** Home: \_\_\_\_\_ Work: \_\_\_\_\_ Cell: \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**DRIVER'S LICENSE #:** \_\_\_\_\_ **STATE:** \_\_\_\_\_

**OTHER IDENTIFICATION: TYPE:** \_\_\_\_\_ **NUMBER:** \_\_\_\_\_ **STATE:** \_\_\_\_\_

**CO-APPLICANT/USER:**

**NAME:** \_\_\_\_\_ **DATE OF BIRTH:** \_\_\_\_\_

**PHONE:** Home: \_\_\_\_\_ Work: \_\_\_\_\_ Cell: \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**DRIVER'S LICENSE #:** \_\_\_\_\_ **STATE:** \_\_\_\_\_

**OTHER IDENTIFICATION: TYPE:** \_\_\_\_\_ **NUMBER:** \_\_\_\_\_ **STATE:** \_\_\_\_\_

**COMMERCIAL CUSTOMERS ONLY:**

**NAME OF BUSINESS:** \_\_\_\_\_

Is this the name that you want to appear on the bill? Yes ☐ No ☐

**PROPERTY OWNERSHIP**

1. Do you own property where water and/or wastewater service will be located? YES ☐ NO ☐
2. Property owner if not Applicant/User

**Name:** \_\_\_\_\_ **Phone #:** \_\_\_\_\_

**Mailing Address** \_\_\_\_\_

**MAKE CHECK PAYABLE TO: EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT)**

Should it not be feasible to furnish services, any and all payments received, except the \$25.00 service fee, will be refunded.

User Signature: \_\_\_\_\_

# EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT

## WATER & WASTEWATER SERVICE AGREEMENT

**AGREEMENT** made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, between EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT, a Utility District organized under the laws of the State of Texas (hereinafter called the District) and, \_\_\_\_\_ (hereinafter called the User).

Applicant & Co-Applicant Name

### WITNESSETH:

The District agrees to sell and deliver water and/or sewer service to the User and the User agrees to purchase and receive water and/or sewer service from the District in accordance with the Rules and Regulations of the District as lawfully amended from time to time by the District.

The User shall pay the District for service hereunder at the rates and upon the terms and conditions set forth in the rate schedule lawfully adopted from time to time by the District.

The District shall have the authority to disconnect service to any User in the event of non-payment of any charges of assessments owing by said User, within fifteen (15) days after demand for payment by mail, sent to the address provided by such delinquent User.

**Meters to be furnished and installed by the District shall meter all water.** The meter and/or connection is for the sole use of the User and is to **serve water and/or sewer service to only one dwelling or one business.** The extension of pipe or pipes to transfer water or collect sewage from one property to another, unless otherwise authorized by the District, is prohibited.

In the event the total water supply be insufficient to meet all of the needs of all Users; or in the event there is a shortage of water; the District may prorate the water available among the various Users on such basis as is deemed equitable by the District and may also prescribe a schedule of hours covering the use of water for irrigation purposes, provided that, if at any time the total water supply be insufficient to satisfy all of the needs of all Users for domestic purposes before supplying any water for livestock purposes and satisfy all the needs of the Users for both domestic and livestock purposes before supplying any water for garden purpose.

**Users shall install at their own expense,** service line and other necessary equipment and materials from the water meter to the point of use. This will include a cutoff device at the point of connection to the District's water meter and a clean out with backflow prevention devices at the point of connection to the District's sewer line. All Users shall maintain their service lines. For water services, the District shall own and maintain facilities downstream from the termination of the gravity-flow service line. Upon installation or modification of service lines the User will provide the District with a 48-hour notice to inspect such installation prior to back-fill. User agrees to install lines in accordance with District specifications and to immediately perform corrections upon notification by the District.

**Plumbing Restrictions:** The following undesirable plumbing practices are prohibited by State Regulations.

3. No Direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
4. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
5. No connection, which allows water to be returned to the public drinking water supply, is permitted.
6. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
7. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use.

**The User shall hold the District harmless** from any and all claims or demands for damage to real or personal property occurring upstream from the point the User ties on to the sewer line and downstream from the water meter. The

User Signature: \_\_\_\_\_

## EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT

District will cooperate with the User's Insurance agency or company regarding such claims. Such assistance shall, in no manner, imply that the District has any liability or responsibility for damage to the Customer's property. **The User agrees to grant** to the District an easement of right-of-way for the purpose of installing, maintaining and operating such pipe lines, meters, valves, and any other equipment which may be deemed necessary by the District, and to not construct within said easement any structures, buildings or other facilities that would interfere with the operation, repair, replacement, or removal of said pipe lines, meters, valves and other equipment. The User shall be responsible for protection from damage of all lines and equipment owned by the District and installed on the property of the User. This will include, but is not limited to, meters, valves, water lines, grinder pumps, and sewer lines. **Damage will include stoppage caused by User flushing items into the sewer that cannot be conveyed by the system. Examples of these items are plastic bags, wash rags, towels, cat litter, disposable wipes, excess grease and any other type of solid waste that normally would be disposed of through garbage collection. Should User damage District equipment or fail to provide adequate protection, all cost of repair will be at the expense of the User.**

**The District shall have the right** to locate a sewer connection and/or water service meter and the pipe necessary to connect the meter on the property of the User at a point to be chosen by the District, and shall have access to its property and equipment located upon User's premises at all reasonable time for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service, shall have the right to remove any of its property from the User's premises. The User is prohibited from placing any structures, fill, or other equipment and/or material that would limit access to and/or require relocation of District equipment without approval of the District.

When the User moves from the location and no longer needs water service, **USER MUST NOTIFY THE DISTRICT OFFICE, IN WRITING, AND PROVIDE A DISCONNECT DATE.** A District representative will obtain the final bill reading and lock the meter in the off position. The user will be billed for the service provided since the last billing cycle. **USER IS RESPONSIBLE FOR ALL BILLS INCURRED AT THIS LOCATION UNTIL THE DISTRICT IS NOTIFIED IN WRITING TO THE CONTRARY, WHETHER USER RESIDES THERE OR NOT.**

**ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the User.

\_\_\_\_\_  
User Signature

**ACCEPTED AND APPROVED:** \_\_\_\_\_

**District Representative**

User Account Number: \_\_\_\_\_

Date: \_\_\_\_\_

**VIEW OR PAY YOUR BILL ONLINE** at [www.eastcedarcreek.net](http://www.eastcedarcreek.net)

You can access your account, set up your bills to be emailed to you by going paperless for free.

You can also pay your bill online using (EFT/ACH) or Credit Card. **There is a fee to pay online.**

**FREE DIRECT DRAFT:** We also offer a "Direct Draft" program for free that you set up through the office. Contact one of our Customer Service Representatives at (903)887-7103 for more information about this program.

**PAY OVER THE PHONE:** Call toll-free 1-844-200-2453 to make a payment. Be sure to have your East Cedar Creek FWSD account number and banking information ready before you call.

User Signature: \_\_\_\_\_



## EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT

### APPLICATION FOR WATER AND WASTEWATER SERVICE

#### FEES, DEPOSITS, CHARGES AND RELATED REGULATIONS:

- 1) Facilities within the district boundaries must apply for both water and sewer service. One service will not be provided unless application is made for both without District approval. Where another agent provides one service, proof of application to this District must be provided.

2) **CONDITIONS FOR WATER SERVICE**

- a) Charges for connection, re-connection and lock removal fee of DISTRICT WATER SERVICE are as follows:

Water	5/8" meter	3/4" meter	1" meter	1 1/2" meter	2" meter
Deposit					
Water	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
Sewer	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00
Service Charge	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
Disconnect Fee	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Re-Connect Fee	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Lock Removal Fee	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00

- b) On new installations, the tap fee will include installation of service to a meter near the customer property line in a convenient location determined by the District.
- c) Facilities outside the District boundaries and within 2,000 feet of the lake **must obtain Tarrant County Water District approval for a sewage disposal system** prior to receiving a water meter for a new installation.
- 3) **CUSTOMERS ARE REQUIRED TO HAVE THEIR OWN CUT-OFF VALVE.** The policy of East Cedar Creek Fresh Water Supply District requires all customers to have their own water cut-off valve.
- a) **If there is not a cut-off valve at your residence, you will need to have one installed before East Cedar Creek Fresh Water Supply District will turn the water service on.**
- b) **CUSTOMERS ARE REQUIRED TO BE PRESENT TO HAVE WATER TURNED ON.** Customer/User is responsible for any leaks even if they are not present when the water is turned on.
- c) Customers must have their own cut off valve. This device is for the customer's own protection. **Water will not** be turned on if this is not in place.
- d) If the district makes multiple service calls to establish water service, there will be a \$25.00 **service charge** for each additional trip
- 4) **CONDITIONS FOR SEWER SERVICE**
- a) For reconnections on an existing service, no additional fees will be charged.
- b) The District will install gravity sewer service near the property line at a point determined by the District. For pressure service, the District will install a grinder pump system on the User's property, at a convenient location determined by the District, and connect to the sewer main. The User will be charged the actual cost of installation.
- c) The User will be responsible for connection to the building from the property line for gravity service and from the grinder pump system for pressure service. The User must also provide a 220 VOLT/30 AMP electric service including a disconnect switch with a 3' whip (pigtail) at a location determined by the District for pressure systems. All installations will be in accordance with District specifications and subject to District inspection.

#### OFFICE USE ONLY

Deposit Amount:	\$ _____	
Service Charge:	\$ _____	CASH _____
Water Cap Contr:	\$ _____	
Water Tap Fee:	\$ _____	CREDIT CARD _____
Water Inspect:	\$ _____	
Sewer Cap Contr:	\$ _____	CHECK/MONEY ORDER _____
Sewer Tap Fee:	\$ _____	# _____
Sewer Inspect:	\$ _____	
Road Bore:	\$ _____	
Misc. Fees:	\$ _____	
Total Amt Received:	\$ _____	

User Signature: \_\_\_\_\_

# EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT

## Cross Connection

State regulations prohibit a water utility from providing new service or change in service to any business or residence prior to our Certified Customer Service Inspector conducting an inspection and approves for service.

Residential Customers are not allowed to have more than one unit (house, building) on a water meter. Customers are not allowed to supply another unit by water hose, pipe or any other device.

The following are prohibited;

1. No Direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
2. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
3. No connection, which allows water to be returned to the public drinking water supply, is permitted.
4. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
5. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use.

## Hose Bibb Vacuum Breaker: Protection against water contamination begins with you.

Hose Bibb Vacuum Breaker



This device is a non-testable atmospheric vacuum breaker that mounts on any outdoor faucet. This unit screws onto the outside faucet's hose-bib and then the "set Screw" is tightened until it breaks off.

**This device is required by the District** and helps to keep your water safe and free from contamination in the event that there is a loss of pressure in our water system. They prevent water from being back-siphoned through any open faucet connected to an automatic waterer, hand help chemical sprayer or other type of device extended from the garden hose.

## Irrigation / Sprinkler Systems

Irrigation systems connected to the lake or to a private well that does not have a direct connection to the District's water supply does not require a backflow prevention device by the district.

**Customers who have an irrigation system that is connected to the District's water source must install a testable backflow prevention device (BPD).**

The type of backflow prevention device on irrigation/sprinkler systems are determined by the degree of hazard for each particular sprinkler system set up. The District's policy requires either an approved testable Double Check Valve devise or a testable Reduced Pressure Zone (RPZ) device. **Prior to installing your irrigation system, please visit with our Customer Service Inspector for the proper backflow prevention device.**

The BPA must be tested upon installation and be tested annually therefore after. Customers are required to ensure that it works properly by hiring a licensed Backflow Prevention Assembly Tester (BPAT) who will confirm that the BPA is installed and working properly. Confirmation of this test must be submitted to the District's Administrative office.

You can search for a licensed BPAT on the Texas Commission on Environmental Quality's website at [TCEQ.texas.gov](http://TCEQ.texas.gov) or contact our office for the list we have available.

I have read the following and understand that as a State requirement I am required to have vacuum breakers. In the event that the outside faucets do not have hose bibb vacuum breakers on them I **authorize** East Cedar Creek FWSD to install them for me and **charge my account** for each breaker installed.

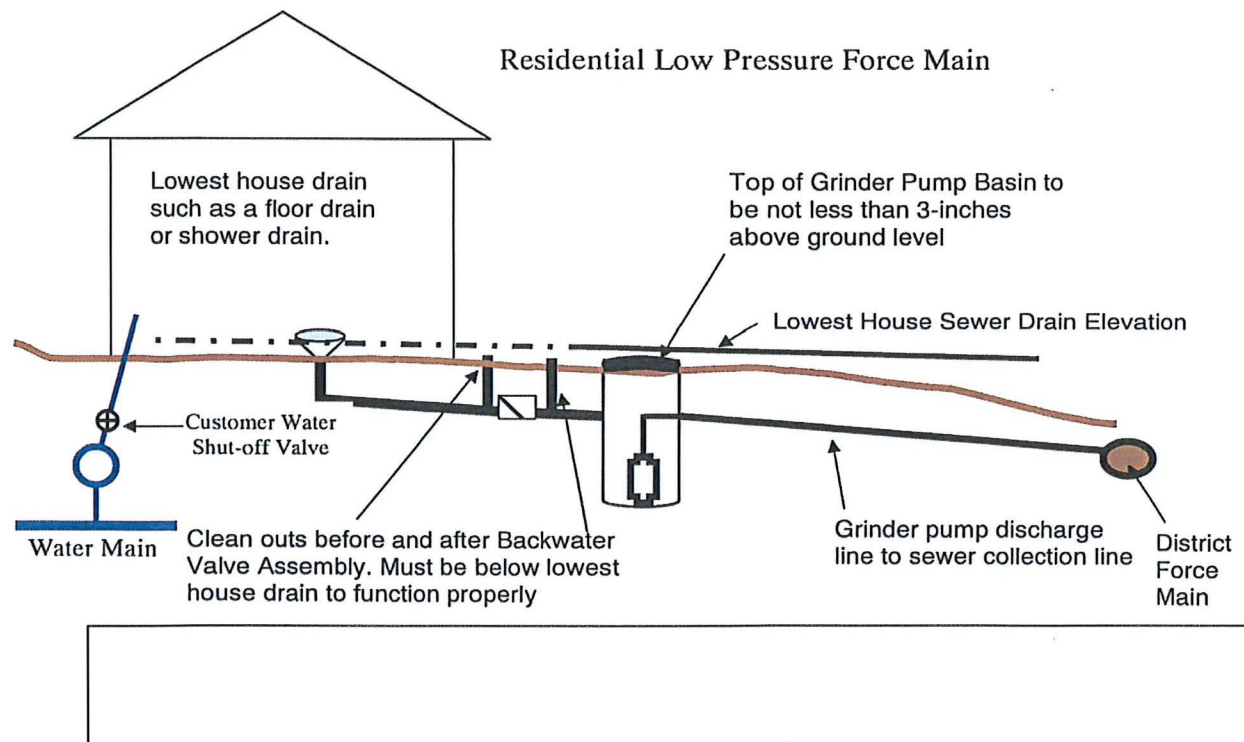
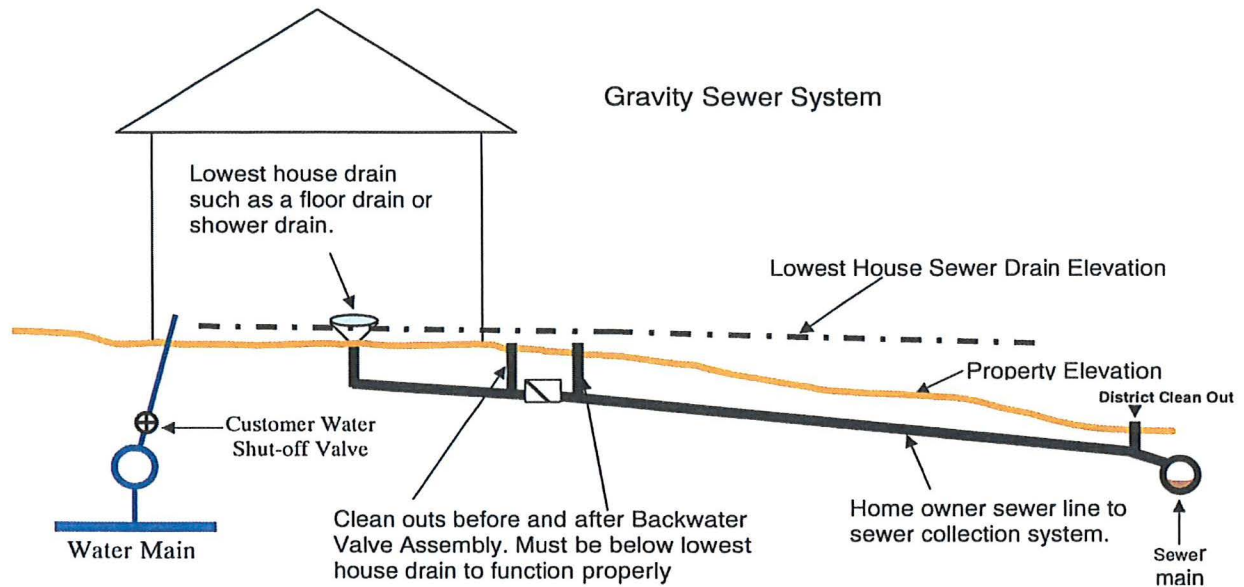
User Signature: \_\_\_\_\_

## EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT

### ECCFWSD Required Sewer Plumbing Installation

**NOTE:** Clean-out before and after Backwater Valve must have Pop-Off Relief assemblies installed instead of Threaded Cap Lids.

**NOTE:** Customer Water Shut-Off Valve to be within 3-feet of water meter on new and renovation projects.



User Signature: \_\_\_\_\_