

EAST CEDAR CREEK FRESH WATER SUPPLY DISTRICT

P.O. BOX 309 MABANK, TX 75147 PHONE (903)887-7103

FAX (903)887-4299 www.eastcedarcreek.net

TEXT MESSAGING SERVICE AGREEMENT

The East Cedar Creek Fresh Water Supply District's has a text messaging service that will allow our office to send text messages for reminders and important notifications. Some examples of these notifications/reminders are: notifications of pending disconnect for non-payment, notifications of planned water outages, emergency water conservation requests (requesting customers to minimize use of water), schedule inspections, notice of failed inspections, and other important messages. Texts messages will NOT include notice of billing due dates. The text messaging service is optional, and you will still receive your bills in the same format (Mail or email) that you already have set up whether you choose to receive text messages or not.

We will not send you text messages without your consent. Text messages are not confidential-anyone who uses your cell phone or who has access to it might see the text message. Communication service providers used by you or by the District may also be able to see these messages. Text message charges may apply depending on your text message plan. Therefore, the District will not send you text messages without your permission.

By signing this Text Message Service Agreement, you are authorizing East Cedar Creek Fresh Water Supply District to send you text messages.

You may **stop** this service at any time by:

- Calling 903-887-7103 option #2 Monday – Friday
- Emailing "STOP" to CSR1@eastcedarcreek.net . Please give your service location & account number.
- Faxing a written request to (903) 887-4299. Please give your service location & account number.

Please return this form with your information and signature below. This agreement can only be signed by the account holder.

Would you like to receive text messages from the District. (Initial) ____ YES

Customer Account #: _____

Customer Cell Phone # _____ (This will be the number receiving text messages).

Customer Printed Name: _____ (Must be account holder)

Customer Signature: _____

Date: _____

OFFICE USE ONLY:

Date Received: _____ Date Entered: _____

Employee Signature: _____